



# Lil' Chick Pet Sitters Policy, Procedures and Agreement for Pet Care

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**Please have paperwork and a spare key available for us at the interview.**

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**Please note there is an extra charge of \$10 per visit on Major holidays. (Christmas, Christmas Eve, New Year, Easter Sunday and more. Please see detail of major holidays on our website.)**

Due to the nature of our business we cannot always guarantee availability so please book us well in advance, especially during the holiday season.

In case your regular pet sitter is unavailable to accommodate a pet sit for you; you will be informed well in advance of a substitute if one is available. If you wish to meet them please ask for a meeting to be set up.

This signed document is an agreement between Lil' Chick Pet Sitters and

(Client) \_\_\_\_\_

until revoked in writing.

Address: \_\_\_\_\_

for pet care services for (Pet name) \_\_\_\_\_

beginning on \_\_\_\_\_.

Lil' Chick Pet Sitters agrees to provide pet care services to Client in a professional, reliable, trustworthy, and caring manner of their pet (s) and home.

RATE PER VISIT: \_\_\_\_\_

## **PET CARE**

1. I authorize Lil' Chick Pet Sitters to perform pet care services as outlined in Client Profile and Pet Profiles which shall become part of this contract.
2. I authorize Lil' Chick Pet Sitters to obtain any emergency veterinary care that may be necessary during the time spent with my pet. I accept responsibility for any charges related to this emergency care. I also authorize Lil' Chick Pet Sitters to utilize an alternative veterinarian in the event my primary veterinarian is unavailable. Every effort will be made to contact the owner prior to obtaining emergency care unless otherwise stated.
3. Lil' Chick Pet Sitters accepts no responsibility for security of the premises or loss if other individuals have access to the home during the term of this agreement. Pet care will be performed only by Lil' Chick Pet Sitters during all assignments unless prearranged with client.
4. I agree to reimburse Lil' Chick Pet Sitters for any additional fees for providing emergency care, as well as any expenses incurred for unexpected visits, transportation, housing, food, or supplies. Emergency care limit not to exceed \$\_\_\_\_\_.
5. Lil' Chick Pet Sitters agrees to provide the services stated in this agreement in a reliable, caring and trustworthy manner. In consideration of these services and as an express condition thereof, the client expressly waives and relinquishes any and all claims against Lil' Chick Pet Sitters, its employees or assigns, except those arising from proven negligence of the pet sitter.
6. Lil' Chick Pet Sitters will not be liable for the injury, disappearance, death, or fines of any pet with unsupervised access to the outdoors.
7. Customer will be responsible for all medical expenses and damages resulting from an injury to the pet sitter or other persons, animal, or property by the pet. Customer agrees to indemnify and hold harmless Lil' Chick Pet Sitters in the event of a claim by any person, animal or their property injured or affected by the pet.
8. Lil' Chick Pet Sitters reserves the right to terminate this contract at any time, at its sole discretion; likewise, client may terminate this contract at any time. There is no term of contract for daily service.
9. It is expressly understood that Lil' Chick Pet Sitters shall not be held responsible for any damage to client's property, or that of others, caused by client's pets during the period in which they are in its care. Client has advised Lil' Chick Pet Sitters of all situations, which will relieve it of liability for damage.
10. Fees are earned upon acceptance of pet sitting reservations and are due 15 days from day of invoice received.

A client will be charged if the pet sitter shows up to the pet sit and is unable to get into the home to care for the pet.

Client will be charged a 25% fee of entire pet sitting reservation less than 24 hours ahead of major holiday cancellations.

Client will be charged a 50% of all days left on pet sit reservations if cancelled mid-pet sit during major holidays.

A fee of \$15 will apply to all returned checks. Client is responsible for all costs of collection and including all attorney fees.

11. I attest to the fact that all licenses and vaccinations required by the State of California, the City in which I reside and/or the County are current according to the law.

12. I authorize this contract to be valid approval for future services so as to permit Lil' Chick Pet Sitters to accept my telephone reservations and enter my premises without additional signed contracts or written authorization.

13. A spare key, garage code or security alarm code has been provided to the pet sitter and I shall be responsible for providing any changes to the code and keys prior to a pet sit.

In the event an updated key/code is not provided and the pet sitter is unable to get into the house, the pet sitter shall try to reach the client on the emergency numbers provided. If unable to, for the safety of the pet, a lock smith shall be called and the client/customer shall be responsible for all expenses associated with accessing the home to care for the pet.

**14. In case we have to take a pet to the Vet we shall charge for time at a rate of \$25 an hour or fraction thereof. This also applies to any other emergency related to pet or home while you are away.**

I have completed and signed required veterinary release forms. I have read and agree to the Policies and Procedures that which are a part of this agreement. I have been provided with a signed copy for my records.

Client Signature \_\_\_\_\_

Date \_\_\_\_\_

Lil' Chick Pet Sitters Representative \_\_\_\_\_

Date \_\_\_\_\_

Updated 2/16/10

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